2009: Year of achievements by CEDR

CEDR continues to be the leading independent, non-profit Alternative Dispute Resolution and Conflict Management body in Europe. Since its foundation, two decades ago in 1990, CEDR has promoted and used Alternative Dispute Resolution and consulted and trained in the use and implementation of mediation and conflict management techniques.

Training

In the last twenty years, CEDR has trained over 5000 delegates in Mediator Skills, now widely recognised at the leading accreditation, and in the last year alone it has trained around 550, of which over 350 were outside of the UK. Additionally drawing on CEDR’s experience as experts in negotiation and conflict, the organisation trained a further 500 delegates and in total helped over 800 organisations develop the skills needed to work more effectively.

Resolving

In 2009 CEDR’s dispute resolution arm, CEDR Solve, had its 16,000th mediation referral and mediated over 600 major cases. This means that in its 20 year history the organisation has helped in excess of well over 40,000 clients around the world. The types of dispute to some degree reflected the economic environment with a somewhat higher proportion of insolvency and partnership disputes, fights over contracts, dismissals and interestingly project and on-going relationships (which did not have the option of parting ways but needed to continue.)

International work

CEDR continued to grow in its international role in the year, leading Mediator Training in countries as diverse as Ukraine, Sweden, Hong Kong, Nigeria, Ireland and South Africa (in some cases in the local language) and conducted consultancy and studies in countries such as Bangladesh and had its team working on projects for bodies such as the United Nations and IFC, looking at issues such as best practice in the development of mediation. CEDR was also appointed to begin a number of major projects in jurisdictions such as Qatar, Serbia, Bosnia and Herzegovina, Albania and FYR Macedonia.

Consultancy

Consulting with a number of high profile commercial and public sector organisations, often on a confidential basis, in 2009 CEDR consulted with and designed bespoke training for management and executives in a range of different industries and disciplines, ranging from magic circle law firms to governments to universities.
**Clients**

Amongst the many clients CEDR worked with in 2009 were:

*Beazley, Barclays, Lloyds TSB HBOS, National Westminster Bank/Royal Bank of Scotland, Home Office, John Laing, BBC, Sony, Credit Suisse, Panasonic, EDF Energy, Goldman Sachs, UBS, Metropolitan Police, Arts Council, Samsung, Merrill Lynch, The Tribunals Service, ACAS, BDO Stay Hayward, British Sugar, many NHS Primary Healthcare Trusts, Roche, Bristol Myers Squibb, University of Cardiff, University of Birmingham, City University, Wolverhampton University, the Medical Protection Society, EBRD, Lloyds Market Association, IFC, PWC.*

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**CEDR’s not-for-profit foundation activity**

CEDR was grateful in 2009 for the continuing support of its membership of organisations and law firms. Projects undertaken by CEDR, with its members’ backing, were initiatives to improve dispute resolution and conflict management in the UK and internationally and included the updating of many of its model documents. One of the most notable initiatives was drafting and consultation of *Rules and Recommendations* by CEDR’s Commission on *Settlement in International Arbitration*. The Rules were published and well received in November 2009 at a high-level conference, chaired by Lord Woolf, for 150 of the leaders of the field. The Annual CEDR Mediation Dinner followed the conference, at the Banqueting House in Whitehall.

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**Our members include:**

**Law firms and Chambers**

- 39 Essex Street
- Allen & Overy
- Barlow Lyde & Gilbert
- Beachcroft
- Berrymans Lace Mawer
- Berwin Leighton Paisner
- Bird & Bird
- Brabners Chaffe Street
- Chadbourne & Parke
- Clifford Chance
- Clyde & Co
- CMS Cameron McKenna
- Cuatrecasas, Gonçalves Pereira
- Edwards & Co
- Eversheds
- Farrer & Co
- Field Fisher Waterhouse
- Freshfields Bruckhaus Deringer
- Fulbright & Jaworski
- Hammonds
- Herbert Smith
- Holman Fenwick & Willan
- Howard Kennedy
- Kennedys
- Latham & Watkins
- Lovells
- Mace & Jones Solicitors
- Matheson Ormsby Prentice
- Mayer Brown International
- Nabarro
- Olswang
- S J Berwin
- Simmons & Simmons
- Slaughter and May
- Stephenson Harwood
- Thompsons Solicitors
- White & Case
- Wragge & Co

**Organisations**

- AEGIS London
- Akzo Nobel
- AMEC
- AVIVA
- AXA
- Balfour Beatty
- Barclays Bank
- Beazley
- British Quality Foundation
- Cable & Wireless
- Chaucer Syndicates Ltd
- Daniel Connal Partnership
- Deloitte
- EDF Energy
- European Bank for Reconstruction and Development (EBRD)
- Flaxman Partner Ltd
- GlaxoSmithKline
- HBOS
- Howden
- Kennedy Cater Legal
- Lloyd’s of London
- Lloyd’s TSB Bank
- Marks & Spencer
- Mitsui Sumitomo
- Nestle S A
- Nominet UK
- PricewaterhouseCoopers
- Rio Tinto
- Tesco
- Vrs VeriClaim

**Networks and agencies**

- Access Dispute Committee
- Association of Strategic Alliance Professions Europe
- ERSA (Employment Related Services Association)
- Glass and Glazing Federation
- International Financial Services London
- International HIV AIDS Alliance
- International Underwriters Association
- NAPF (National Association of Pension Funds)
- NCVO (National Council for Voluntary organisations)
- SOLACE (Society of Local Authority Chief Executives)
- Spanish Chamber of Commerce
- Treasury Solicitor
- Whitehall & Industry Group