

## 2009: Year of achievements by CEDR

CEDR continues to be the leading independent, non-profit Alternative Dispute Resolution and Conflict Management body in Europe. Since its foundation, two decades ago in 1990, CEDR has promoted and used Alternative Dispute Resolution and consulted and trained in the use and implementation of mediation and conflict management techniques.



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### Training

In the last twenty years, CEDR has trained over 5000 delegates in Mediator Skills, now widely recognised at the leading accreditation, and in the last year alone it has trained around 550, of which over 350 were outside of the UK. Additionally drawing on CEDR's experience as experts in negotiation and conflict, the organisation trained a further 500 delegates and in total helped over 800 organisations develop the skills needed to work more effectively.

### Resolving

In 2009 CEDR's dispute resolution arm, CEDR Solve, had its 16,000<sup>th</sup> mediation referral and mediated over 600 major cases. This means that in its 20 year history the organisation has helped in excess of well over 40,000 clients around the world. The types of dispute to some degree reflected the economic environment with a somewhat higher proportion of insolvency and partnership disputes, fights over contracts, dismissals and interestingly project and on-going relationships (which did not have the option of parting ways but needed to continue.)

### International work

CEDR continued to grow in its international role in the year, leading Mediator Training in countries as diverse as Ukraine, Sweden, Hong Kong, Nigeria, Ireland and South Africa (in some cases in the local language) and conducted consultancy and studies in countries such as Bangladesh and had its team working on projects for bodies such as the United Nations and IFC, looking at issues such as best practice in the development of mediation. CEDR was also appointed to begin a number of major projects in jurisdictions such as Qatar, Serbia, Bosnia and Herzegovina, Albania and FYR Macedonia.

### Consultancy

Consulting with a number of high profile commercial and public sector organisations, often on a confidential basis, in 2009 CEDR consulted with and designed bespoke training for management and executives in a range of different industries and disciplines, ranging from magic circle law firms to governments to universities.

## Clients

Amongst the many clients CEDR worked with in 2009 were:

*Beazley, Barclays, Lloyds TSB HBOS, National Westminster Bank/Royal Bank of Scotland, Home Office, John Laing, BBC, Sony, Credit Suisse, Panasonic, EDF Energy, Goldman Sachs, UBS, Metropolitan Police, Arts Council, Samsung, Merrill Lynch, The Tribunals Service, ACAS, BDO Stoy Hayward, British Sugar, many NHS Primary Healthcare Trusts, Roche, Bristol Myers Squibb, University of Cardiff, University of Birmingham, City University, Wolverhampton University, the Medical Protection Society, EBRD, Lloyds Market Association, IFC, PWC.*

## CEDR's not-for-profit foundation activity

CEDR was grateful in 2009 for the continuing support of its membership of organisations and law firms. Projects undertaken by CEDR, with its members' backing, were initiatives to improve dispute resolution and conflict management in the UK and internationally and included the updating of many of its model documents. One of the most notable initiatives was drafting and consultation of *Rules and Recommendations* by CEDR's *Commission on Settlement in International Arbitration*. The Rules were published and well received in November 2009 at a high-level conference, chaired by Lord Woolf, for 150 of the leaders of the field. The Annual CEDR Mediation Dinner followed the conference, at the Banqueting House in Whitehall.

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## Our members include:

### Law firms and Chambers

39 Essex Street  
Allen & Overy  
Barlow Lyde & Gilbert  
Beachcroft  
Berrymans Lace Mawer  
Berwin Leighton Paisner  
Bird & Bird  
Brabners Chaffe Street  
Chadbourne & Parke  
Clifford Chance  
Clyde & Co  
CMS Cameron McKenna  
Cuatrecasas, Gonçalves Pereira  
Edwards & Co  
Eversheds  
Farrer & Co  
Field Fisher Waterhouse  
Freshfields Bruckhaus Deringer  
Fulbright & Jaworski  
Hammonds  
Herbert Smith  
Holman Fenwick & Willan  
Howard Kennedy  
Kennedys  
Latham & Watkins  
Lovells  
Mace & Jones Solicitors  
Matheson Ormsby Prentice  
Mayer Brown International  
Nabarro  
Olswang

S J Berwin  
Simmons & Simmons  
Slaughter and May  
Stephenson Harwood  
Thompsons Solicitors  
White & Case  
Wragge & Co

### Organisations

AEGIS London  
Akzo Nobel  
AMEC  
AVIVA  
AXA  
Balfour Beatty  
Barclays Bank  
Beazley  
British Quality Foundation  
Cable & Wireless  
Chaucer Syndicates Ltd  
Daniel Connal Partnership  
Deloitte  
EDF Energy  
European Bank for  
Reconstruction and  
Development (EBRD)  
Flaxman Partner Ltd  
GlaxoSmithKline  
HBOS  
Howden  
Kennedy Cater Legal  
Lloyd's Market Association

Lloyd's of London  
Lloyds TSB Bank  
Marks & Spencer  
Mitsui Sumitomo  
Nestle S A  
Nominet UK  
PricewaterhouseCoopers  
Rio Tinto  
Tesco  
Vrs VeriClaim

### Networks and agencies

Access Dispute Committee  
Association of Strategic  
Alliance Professions Europe  
ERSA (Employment Related  
Services Association)  
Glass and Glazing Federation  
International Financial Services  
London  
International HIV AIDS Alliance  
International Underwriters  
Association  
NAPF (National Association of  
Pension Funds)  
NCVO (National Council for  
Voluntary organisations)  
SOLACE (Society of Local  
Authority Chief Executives)  
Spanish Chamber of Commerce  
Treasury Solicitor  
Whitehall & Industry Group