

Employment and Workplace Mediator Skills Training

Certificate in Employment and Workplace Mediation Skills Training (3 days)

Intense and experiential, this course provides participants with the skills needed to mediate all kinds of workplace and employment-related disputes, under the guidance from the most experienced mediation trainers in the world. For those who wish to go further, this course is a pathway to be assessed for CEDR Accreditation.

Programme

Pre-course	Mediation Simulator - Participants practise mediating using CEDR's online employment and workplace mediation simulator
Day 1 & 2	Teaching and practice days - Focus on developing knowledge of mediation theory* and process as well as practising the key skills for an employment and workplace mediator
Day 3	Coaching and Practice Days - Extensive coaching through a day long roleplay

Training Cost : £1350+VAT

What it includes -



Mediator Handbook & learning resources



Mediation Simulator



Certificate of completion



One 2 hour professional development seminar



Breakfast, lunch and refreshments



20% discount on conflict coaching services



"I would recommend this programme for all managers at any level of experience!"
Manager, Roche



"A great introduction to mediation for those wishing to understand the process and start practising the skills"

Senior Manager, Employee Relations HR Strategy & Policy, Ernst and Young



CEDR Accreditation—*Optional Assessment* (3 days)

Through role-play, participants' skills are coached and assessed for CEDR Accreditation, an internationally recognised qualification known globally as the gold standard for mediator skills certification.

Programme

Day 1	Coaching and practice day - Extensive coaching through a 'role-played day-long case'
Day 2	First assessment day - Participants mediate a real-life mediation case study & are assessed for accreditation
Day 3	Second assessment day - Participants mediate a real-life mediation case study & are assessed for accreditation

Training Cost : £2995+VAT

What it includes -



3 days of comprehensive coaching & assessment



Assessment to become a "CEDR Accredited Mediator"



Three 2 hour professional development seminars



Breakfast, lunch and refreshments



20% discount on conflict coaching services

What makes us different?

- World-leading mediation trainers and practising mediators
- Experts in adult learning
- Extensive one-on-one and small group coaching and feedback
- Blended learning & on-going support

Who should attend?

- Those responsible for resolving disputes
- HR Professionals (ER, L&D, HRBPs, Managers and Directors)
- In-House Lawyers
- Line Managers / Directors
- Trade Union / Work Council Representatives



About CEDR

The Centre for Effective Dispute Resolution (CEDR) is an independent, non-profit organisation with a mission to improve how individuals and organisations manage and resolve conflict, negotiate and collaborate more effectively. For over 25 years we have developed a worldwide reputation for our work and each year deliver training and consultancy services in over 20 countries.