

FIXED PRICE MEDIATION SERVICE Factsheet



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WHAT DOES IT OFFER?

Fixed price mediation provides the services of a CEDR Panel Mediator for a fixed price that covers all pre-mediation preparation and mediation time on the day itself up to a maximum of 7 hours. CEDR will select the mediator on the parties' behalf or, for a small extra cost, a shortlist of mediators can be provided from which the parties can choose.

WHO ARE THE MEDIATORS?

CEDR Accredited mediators who have been hand-picked to be on the CEDR Panel based on their performance and our clients' expertise requirements. Approximately 50% of the 150 mediators on the CEDR Panel accept appointments under this service

WHO CHOOSES THE MEDIATOR?

CEDR will select a suitably qualified mediator based on the parties' requirements or for a small administration fee we can provide a shortlist of three mediators for the parties to choose from.

COST

The cost is calculated using the scale detailed below. Claim values are calculated by the quantum of the higher of the claim or the counterclaim.

COST PER PARTY			
Claim value	£75,000	£125,000	£250,000
CEDR selects and appoints the mediator	£600	£1,200	£1,500
The parties chose an eligible mediator	£600	£1,200	£1,500
The parties chose the mediator from a shortlist	£720	£1,320	£1,620
Extra hourly charge applicable after 7 hours of mediation time only	£120	£144	£168
All fees inclusive of VAT			

WHAT IS COVERED UNDER THE FEE?

- All reasonable preparation and up to 7 hours mediation time.
- Full administrative support provided by CEDR.
- Mediators' travel expenses to attend the mediation are included within the fixed price.

WHAT'S NOT COVERED?

- Costs of a venue (minimum of three rooms is strongly recommended).
- Refreshments and other disbursements.
- Mediator time in excess of 7 hours on the day of the mediation. Mediators tend to arrive to prepare and set up the mediation no less than 30 minutes before the mediation begins.
- Excessive preparation time, generally more than 2 hours per party. If the parties require the mediator to consider voluminous material or engage in substantial pre-mediation contact, CEDR will contact the parties and seek to agree a fair top-up fee in these circumstances. If the parties decline to agree a fee the mediator may decide to decline the appointment.

HOW LONG DOES IT TAKE TO ARRANGE THE MEDIATION?

CEDR can arrange the mediation within 48 hours, or less if pending court action requires it, but we recommend parties give themselves at least a week's notice in which to prepare.

ELIGIBLE CASES

- Boundary
- Contractual Disputes
- Finance
- Intellectual Property
- Landlord & Tenant
- Partnership Disputes
- Professional Negligence
- Property
- Rights of Way
- Sale of Goods & Services
- Shareholders Disputes
- Trusts, Wills & Probate

INELIGIBLE CASES

- Disputes between more than two parties.
- Claims related to employment disputes, clinical negligence, defamation or personal injury.
- Disputes with either a claim or counterclaim in excess of £250,000.
- Disputes outside the jurisdiction of the Courts of England & Wales, Northern Ireland or Scotland.

For all of these dispute types we will offer a bespoke service. Please contact the CEDR office for details.

CLIENT FEEDBACK

"We contacted CEDR at very short notice and everything was set up within a week."

"Very pleased with the quick turnaround of the matter by CEDR"

"Service was very good, very efficient and very professional"

"An extremely cost effective way of resolving disputes"

"The quality of CEDR's service was excellent"

"I doubt that a mediation would have occurred in this matter without the Fixed Cost format. CEDR provides a valuable service in this regard in making mediation available to all."

APPLICATION

To apply to use Fixed Price Mediation:

- Both parties should complete the provided application form and mediation agreement.
- Submit full payment of the fee by BACS or by cheque payable to 'CEDR Services Ltd'.
- All Supporting documentation you wish the mediator to review*.

*a guide to the type and amount of documentation can be found in the mediation advice section on the CEDR Website – www.cedr.com .

FREQUENTLY ASKED QUESTIONS

Q: Can I choose from a list of mediators?

A: Yes, for a small extra cost we will send the parties a list of three mediators to choose from.

Q: Are the mediators experienced?

A: Yes, all the mediators we use are CEDR accredited and members of the CEDR UK Mediator Panel.

Q: Are all members of CEDR UK Mediator Panel eligible for appointments under the service?

A: Approximately 50% of the Panel undertake Mediation 125 cases.

Q: Is the service offered for employment cases?

A: No, employment and workplace related disputes require a different approach. Please contact us if you would like more information on the employment mediation solutions we offer.

Q: Does the fee include the cost of the mediation venue?

A: No, hiring and paying for a venue is the responsibility of the parties. In almost all cases a minimum of three rooms will be required (One each for the parties and a joint meeting room).

Q: What happens if the dispute value is subsequently revised above the specified value in the application?

A: CEDR will invoice the parties for the balance based on the value.

Q: Can I use the service for a dispute involving more than two parties?

A: No, the time limits mean the service is unsuitable for disputes with more than two parties. We can provide an alternative service for these types of cases upon request.

Q: Can CEDR decline to offer under the service?

A: Yes, CEDR may decide that your case is not suitable for and in such circumstances an alternative solution will be offered.

Q: Do I need to bring a lawyer?

A: No, but neither the mediator nor CEDR can provide you with legal advice.

Q: Can I pay the fee after the mediation?

A: No, payment must be made at the time of application to use the service and the mediation date will not be confirmed until payment has been received.

Q: Will I receive a partial refund if the mediation finishes or adjourns early?

A: No, the mediator has set aside a full day to work on the dispute and is unable to accept other assignments once the booking is made so they must be paid in full, in advance.

Contact us

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