



Hannah Perry

CEDR Accreditation:	2022
CEDR Panel:	2025
Languages:	English Spanish (Fluent)
Location:	London

“a pleasure to work with in challenging environments” - Client Feedback

Overview

Hannah Perry has over 25 years of experience in conflict and dispute management. She has a strong foundation in resolving conflicts involving businesses and families across Asia Pacific, Europe, and North America.

Hannah's mediation expertise encompasses a wide range of areas, including residential property disputes, high-value family conflicts, and commercial contract claims. She also has extensive experience in workplace mediation, addressing issues like conflict management, relationship breakdowns, and communication problems.

Her skills are further complemented by being a PRINCE2 practitioner and a Mental Health First Aid Champion (MHFA).

Professional Background

Hannah has over 25 years' experience of advising law and professional services firms providing sustainable solutions to complex and sensitive business problems.

She has worked with senior executives to run global/regional strategic change projects and initiatives at EY, DLA Piper, Jones Day, Skadden, Baker McKenzie and Farrer & Co.

Expertise

- Workplace Employment
- Commercial Contracts
- Corporate Governance and Boards
- Property



Dispute Experience

Civil & Commercial

Hannah's expertise lies in mediating disputes relating to residential property disputes, complex and high-value family disputes. She has also mediated claims relating to commercial contracts.

Recent mediations, that she has led or co-mediated are as follows:

- Disputes between tenants and landlords
- Issues regarding property, contracts and contractors.
- Complex group insolvency claims in the renewable energy sector
- Multi-party real estate finance insolvency dispute stemming from property development
- Multi-jurisdictional JV contractual dispute in relation to Europe's largest mega-project.
- Collapsed multi-jurisdictional pension fund dispute
- Healthcare contract dispute pertaining to commercial property renovations
- Various disputes between funeral providers and clients in relation to allegations of professional negligence and misconduct.

Workplace & Employment

Hannah's experience in this sector relates to conflict management and advisory, relationship breakdown, personality clashes, communication problems, and business transformation.

She has spent most of her career working with executive leadership teams in partnership structures and highly regulated/matrix environments.

- Boardroom and partner conflicts
- Conflicts arising from different communication, management styles or cultural differences
- Team conflicts arising from lack of clarity about roles and responsibilities or differing visions for the organisation
- Rebuilding a relationship post disciplinary or grievance procedures
- Breakdown in relationships
- Allegations of bullying/underperformance.

Personal Style

Known for her empathetic and pragmatic mediation style, Hannah's calm demeanour encourages open dialogue and continuous communication. She effectively facilitates negotiations that lead to practical, sustainable outcomes, regardless of the parties' personal or professional backgrounds. Her approach builds trust and ensures that all parties feel heard and understood, allowing for practical resolutions to complex issues.

Feedback

- Hannah is a talented, creative and hard-working professional, and a pleasure to work with in challenging environments...
- ...She quickly gained the trust of our internal clients, including some difficult characters...
- ...She impressed at every stage of the ever-changing challenge, never losing focus of primary goals and responding with calm professionalism during the inevitable people and project wobbles. She is a robust character with experience, maturity, confidence and gravitas to deliver skillful solutions.
- ...Hannah is highly personable, thorough and proactive; she is flexible and highly competent across a broad range of skill sets, with a mean eye for detail and a passion for excellent service delivery. Over the years, I have found Hannah to prove a consistent and reliable source of good ideas, blending creative inspiration with a natural pragmatism for what works in the real world...
- Hannah demonstrated strong research and analytical skills, regularly contributed new (and innovative) ideas and clearly made a difference...
- Hannah is very energetic, conscientious, has good interpersonal skills, has a good understanding of business development issues...

Background

Hannah was born in London but grew up in Spain. She has lived and worked in Spain, Hong Kong, Washington DC, Miami, London and Leeds.

She is a voluntary community mediator for Ealing Mediation Service and a voluntary gardener for the Chiswick House and Gardens Trust.

Academic

- Leeds Beckett University, Public Relations BA (Hons)
- Cambridge Judge Business School, Leading Strategic Change and Renewal
- PRINCE2 Practitioner
- Mental Health First Aid Champion (MHFA)