



Personal Guarantee: *a claim for enforcement against multiple co-guarantors after failure to obtain refinancing. Issues arose as to the terms of the guarantee and the extent to which the bank had conducted enough due diligence on the personal circumstances of the guarantors (settled).*

Performance Bonds: various claims to enforce the terms of bonds following the insolvency of main contractors and/or other parties.

Professional negligence

*Mediating a claim against an **architect** alleging negligent advice in the selection, appointment, and subsequent project management of a building contractor for the design and construction of a new build residential property (settled).*

*Mediating a claim for alleged negligence in the provision of **legal advice** leading to non-payment of fees and associated cross claims.*

A claim against a **solicitor** for failing to advise on the terms of enforceability of a clause for Liquidated Damages to be recoverable in the event of delay to a building project. In particular, the need for the damages specified to be a genuine pre-estimate of loss and the adequacy of steps taken with the client to determine this

A claim against a **civil engineer** for the negligent design of foundations and failure to provide for measures to prevent risk of foundation movement

A claim against a **civil engineer** for the negligent design of foundations and failing to take account of the effect of removal of tress on the performance of the foundations.

A claim against an **architect** for the negligent design of a hotel and failure to achieve a 4-star accreditation

A claim against a **quantity surveyor** for failing to properly project the costs of a development and over valuation of interim payments to contractors.

A claim against a **structural engineer** for failing to specify the correct structural requirements at a warehouse facility.

A claim against a **civil engineer** for failing to design and project manage the construction of a high-pressure gas pipeline project.

A claim against a **project manager** for the inadequate project management of a university campus redevelopment including the failure to ensure that systems were commissioned and tested on time and to the correct standards.

A claim against an **architect** relating to the design and project management of the redevelopment of a large and high value residential property leading to large cost overruns. The claim also involved issues caused by the insolvency of the contractor during the works.

IT/Manufacturing/Distribution

Manufacturing Machinery/Production Line: *acting as Mediator on a claim relating to a newly supplied and installed manufacturing production line. The contract required the production line to complete a manufacturing process within a certain timescale to achieve a specific set of quality and production capacity KPIs. A dispute arose as to the extent to which these KPIs could be met and the costs of carrying out remedial work to achieve compliance (£3m+) (settled)*

Product Supply Agreement: *acting as the Mediator on a dispute concerning an agreement for the supply of specialist products and the extent to which minimum purchase thresholds had been achieved over the term of the agreement.*

Financial Services outsourcing: *acting as the Mediator on a dispute in respect of outsourced financial management services including billing, timesheet and credit control functions and the extent to which the parties met their respective obligations and liability for errors and service failures (settled).*



IT Outsourcing Agreement: a claim for the negligent performance of IT services under an outsourcing agreement.

Distribution Warehouse: a claim arose at a new £multi-million site in which complex IT systems and software were designed and installed for automated picking processes. The software did not achieve the accuracy and speeds stipulated in the performance standards under the contract leading to substantial cost overruns and compensation claims.

Manufacturing Machinery: a claim relating to a newly supplied and installed manufacturing production line. The contract required the production line to complete a manufacturing process within a certain timescale to achieve a specific set of quality and production capacity KPIs. A dispute arose as to the extent to which these KPIs could be met and the costs of carrying out remedial work to achieve compliance (£3m+)

Data Protection

Breach of Privacy: Mediator on a claim brought by a party against a public entity for unauthorised disclosure of confidential data and consequential claim for damages and restitution (settled).

Feedback – Parties & Others

“Your approach was exactly what was required. You had a real understanding of the case and the drivers for settlement. Given the personalities involved, it was hard work, but you kept the mediation process moving forward and we got the deal done – thank you” (Partner, law firm)

“Thank you for your help in reaching a settlement on this matter. We are happy to recommend you and will look to use you again in future mediations” (Senior Associate, law firm)

“Thank you for your hard work. The case involved complex issues and the clients were impressed by your ability to understand the technicalities of the case and the way you reality tested. Your communication was clear and concise, which was important as English was not the first language of the clients. I would have no hesitation recommending you” (Partner, large law firm)

“Amrik's engaging and down to earth style makes him ideally suited to the role of Mediator. He will quickly establish a positive rapport with the parties and his natural energy and appetite for hard work will make sure that if a deal is there to be had, he will help the parties find it” (Head of Legal, UK Manufacturing Company)

“Amrik is a key partner in the team on contentious matters. Amrik is praised by clients for having an extremely sharp legal mind”. He is commended for being “very good at picking at the key principles from matters of data” (Chambers Legal Directory 2014)

“I am delighted that Amrik is now working as a Mediator. As a colleague who has known and worked with Amrik for over 23 years I can say with confidence that his skill set is ideally suited to the role of a Mediator. Amrik has excellent technical skills and is an outstanding communicator. He also has first-class analytical skills, which enable him to get to the heart of complex matters and to focus on identifying the optimum solution for his clients. A commitment to excellent client service was always at the heart of Amrik's approach, together with a focus on teamwork and recognising the contribution of others. I have no absolutely no doubt that these skills, coupled with Amrik's facilitative and collaborative ethos will ensure that he is a highly successful and sought after Mediator.” (Partner, Law firm)

“As our client partner for a decade, we developed a working relationship with Amrik based on mutual trust and confidence. He went out of his way to get to know us – not just me as GC or the senior leadership, also the lawyers across the wider team and support staff as well. Amrik knew that understanding our aims and challenges as a business was vital if his team was going to be able to deliver the right service for us. He spent a lot of time talking to us and his ability to listen and then help us come up with ideas for how we could do things better was unique. Another reason why we respected Amrik was



Better conflicts, Better outcomes, Better world

because he was never afraid to challenge us. These characteristics will be an asset to his future work as a Mediator.” (General Counsel, FTSE 100 Company)

“In my early career I worked with Amrik on a number of mediations. I was impressed by how Amrik managed the clients through the mediation process and how he was able to work positively with the other side and the Mediator. I remember one such case where relationship between the parties was very fractious but Amrik’s calm and collaborative style kept the parties focussed on the overall aim of the Mediation - and of course the case settled.” (former colleague and now General Counsel, Construction/Engineering Firm)

“Can I thank you for your understanding with how you dealt with this very sensitive matter and for helping us to bring it to a close” (Party, funeral conciliation matter)

