





CEDR Accreditation: 1996

CEDR Panel Admission: 1998

Languages: English

Location: United Kingdom

"We have appointed Nicholas a number of times to act as mediator. We cannot fault him in this role and will be using him

Nicholas Gould

again."

In-house Counsel, Major Contractor

Overview

Nicholas Gould is a very experienced and highly regarded mediator. He is a dual qualified solicitor and chartered surveyor, and a specialist mediator in the construction sector. He has acted as lead mediator more than 70 mediations since 1997, conducting substantial multi-party high value mediations. Most mediations are carried out in one day, although he also conducts multi-day and time limited mediations.

He has particular expertise in construction and engineering as lead mediator dealing with delay and money claims, defects, public sector PFI/PPP, professional negligence, property, dilapidations, planning, transport, energy, and insurance. He has mediated under the Central London County Court Mediation Scheme and mediated pro-bono neighbourhood disputes as a community mediator in Manchester. He has acted as a project mediator, early neutral evaluator, adjudicator and

Nicholas is a partner in leading construction lawyers Fenwick Elliott LLP. He is a Visiting Senior Lecturer at King's College London and also at the Postgraduate Centre at the University of Vienna, Chairman of the ICC International Expertise Subcommittee, and past Chairman of the Society of Construction Law. He also trains Mediators in the UK and internationally for CEDR and the IFC (World Bank). He was a judge for the ICC's 2010 and 2011 Mediation Competitions in Paris. He has completed research and published widely on the subjects of mediation, ADR, arbitration and construction law.



Nicholas Gould

Nicholas Gould, Claire King and Philip Britton received a CEDR Award for Excellence in 2010 at the 20th anniversary CEDR awards as a finalist for the research led by Nicholas.

Expertise

- Banking & Finance
- Commercial Contracts
- Construction & Engineering
- Energy & Natural Resources
 - Environmental
 - Insurance
 - Property
- Partnership & Shareholder
- Professional Negligence
- Transportation



Dispute Experience

Nicholas has acted as a lead mediator since 1998 conducting a substantial number of mediations including complex high value multi party technical mediations. He also advises parties in respect of disputes and acts as project mediator, early neutral evaluator, statutory and contractual adjudicator as well as international arbitrator and dispute board member. Examples of experience include:

Banking & Finance

- A claim against a bondsman (Technical & General) and their ensuing insolvency.
- Issues arising under guarantees and a loan agreement in respect of insolvency of a developer in relation to an incomplete building with deep excavations (concerning a bank and insolvency practitioner).
- Call on a bond in respect of a defective bridge.

Commercial Contracts

- Mediating a dispute in respect of the manufacture of stainless steel components.
- Mediating an international air freight dispute (time limited mediation).
- Conducting a Central London County Court time limited mediation in respect of a commercial purchase agreement.
- Mediating a contractual dispute regarding the extent of consultancy services.

Construction & Engineering

- Mediating a dispute in respect of liability and quantum for the costs of substantial flood damage to a property.
 Dealing with the CCFA implications of the settlement. Multi-party dispute between insurers of the property owners (subrogated claim), the contractor, mechanical subcontractor, the supplier and manufacturer (again with insurers).
- Acting as the mediator for a multiparty specialist contractor, supplier and manufacturer dispute in respect of a
 manufacturing defect with valves in the fan coil units of an HVAC system. The dispute concerned the liability for and
 cost of replacing the valves after the ceilings had been installed, re-balancing the system and the associated delay
 and disruption.
- Mediator in respect of a dispute in relation to an extension of time and payment claim under an amended JCT contract.
- Mediating a dispute between a contractor and subcontractor in respect of delay, payment, variations, prolongation
 and disruption costs, together with interest under the "Blue Form" of contract.



- Mediating a valuation dispute between a contractor and subcontractor in relation to interim payments under an amended CECA contract.
- A dispute in respect of a final account, with extension of time and claims, and cross claims for liquidated damages and substantial defects to a city centre redevelopment (5 parties).
- Mediator for a five party construction defects dispute involving insurance issues, arising from the substantial flooding of a city bank and computer server centre.
- Mediator for a substantial multi-party construction dispute concerning defects, delays and money claims in respect
 of the redevelopment of a town centre. The high value claim was settled over a two day mediation resulting in two
 separate settlement agreements resolving all interrelated and inter party issues.
- Mediator in respect of a specialist metal work and atrium glazing dispute.
- Mediator in respect of a substantial value five party dispute for damages and financial loss arising from water damage caused by bursting pipes at commercial premises during construction work.
- Mediating a dispute in respect of the termination of a design and build conversion project, the final account and cross claims.
- Mediating a dispute concerning the quality of tarmac, and financial claims.
- Dispute concerning delay, disruption, loss and expense in respect of a mechanical and electrical installation (to a
 performance specification) at a PFI hospital project.
- A quantum meruit claim for work done by a developer/management contractor at the request of the purchaser of the land.
- Mediating a claim between an owner and a contractor for work carried out at a supermarket development under a bespoke contract.
- Claim regarding quality and quantity of alleged defective roof slates to a major residential development under a DOM form of contract.
- Mediating a defects claim in respect of a new residential apartment between home owner and national house builder.
- Mediating a variations, loss and expense, overheads and profit claim under a term maintenance facilities management agreement, including issues of termination and repudiation.
- Mediating an architect's fee (RIBA form with dispute about incorporation and amendment) claim in respect of a substantial mixed use development.



Roads, Bridges and Tunnels

- A multi-party claim for design and workmanship in respect of a defective mechanical bridge.
- Claims for extension of time, disruption variation, loss and expense and road widening and upgrading works project.
- Delay in money claims in respect of a motorway traffic control and communications system project.

Sport Stadia, Leisure and Entertainment

- Claims in respect of a water theme park and hotel for defective pools and flumes.
- Financial claims arising from a defective chilled ceiling at a city centre headquarter for one of the world's largest entertainment companies.
- Claims for defects, time and money in respect of a 4D cinema and the London Eye.
- Termination of contracts together with damages claims in relation to a Sea-life centre.
- Contractual issues and indemnities in respect of a roller coaster ride manufactured in the USA and installed in Europe.
- Advice on substantial claims for delays under a construction management contract for a hotel (reported as *Great Eastern Hotel Co Limited v John Laing Construction Limited* (2005) EWH C 181 TCC).
- Dispute involving a specialist contractor and an Aparthotel in London, with enforcement proceedings in Europe under the New York convention 1958.

Energy & Natural Resources

- Acting for a joint venture contractor in respect of a substantial off shore wind farm under an amended FIDIC 1999
 Yellow Book. Providing advice in respect of design obligations, extensions of time, disruption, money claims and dispute resolution procedures.
- Dispute concerning one of the world's largest power station contractors in respect of a substantial extension of time and prolongations claim under EPC contract.
- Claims in respect of a Joint Venture Agreement and EPC Turnkey Agreement for an oil fired steam powered plant and deceleration plant. Bespoke dispute resolution procedures and ICC arbitration.
- A force majeure claim under a bespoke EPC FIDIC based contract for a combined cycle power plant. ICC dispute resolution procedures.
- Money and time claims in relation to an IWPP Project in Saudi Arabia. EPC Contract with ICC dispute resolution procedures.



Oil and Gas

- Claims for project delays and cost overruns for the upgrading of a tank farm, new pipework installation and pumping systems.
- Claims relating to defective welding and pipework.
- A bio diesel process plant in the UK with European contractors (NEC Option F, FIDIC EPC/Turnkey "Silver Book", security documents and letters of credit).

Environmental

- A dispute between the Caribbean Government and a Canadian contractor for delays and money claims in relation to a waste management plant. FIDIC Orange book with dispute adjudication board and ICC procedures.
- Claims in relation to a desalination plant (multi stage flash plant) under an EPC contract in Kuwait with ICC dispute resolution procedures.
- Claims in relation to a PTE process engineering plant constructed in Indonesia under an EPC Contract and separate
 Concession Agreement, with UNCITRAL dispute resolution procedures in Singapore.

Insurance

- Resolving a dispute in relation to the contribution of three insurers (property, public liability, specified perils and contractor's all risk CAR insurance) in respect of a five party action as a result of flooding during construction works.
- Contribution between two insurers in respect of the collapse of part of a building.
- Mediating at a multi-party dispute involving an insurer under a public liability policy (contractor in liquidation) and the property insurers after rectification works were completed.
- A dispute in relation to the scope of a contractor's all risk (CAR) insurance policy as a result of fire damage to part of a building, and liability issues between the building, the tenant and the landlord (and their insurers).
- A dispute concerning an employer/owner's liability and damages for failure to take out insurance for refurbishment
 works under a JCT standard form contract (option C applying) in circumstances where a fire destroyed much of the
 building.
- A defects dispute between a householder and an insurer.
- A dispute concerning construction and property and the scope of future insurance arrangements.



Property

Landlord & Tenant

- Mediating a dispute involving lease covenants, termination of lease (timing and adequacy of notices) and damages.
- Mediating a dispute between a landlord and tenant in respect of a dilapidations claim.
- Mediating a property and dilapidations dispute between a commercial landlord and tenant.
- Mediating a property, lease termination and schedule of defects dispute.

Neighbour, Court Scheme and Community

- Mediating neighbour disputes including issues of noise, interference with property and anti-social behaviour.
- Working in the pro bono neighbourhood mediation scheme (Mediation UK) in Oldham.
- Mediating 3 hour time limited disputes in the Central London County Court.

Property, Land and Boundary Disputes

- Mediating a multi-party dispute between an adjoining tenant, owner and contractor (in liquidation) and two
 insurers. Claims arose under the Party Wall Agreement, in negligence and nuisance (and an indemnity) for general
 and special damages including repair works, loss of enjoyment, loss of earnings and loss of rental income.
- A dispute involving the payments to be made or recuperated as a result of works carried out in relation to a Section 106 Agreement.
- Claims relating to damages in relation to the termination of a Development Agreement.
- Mediating a rights of light dispute.
- Mediating a boundary dispute between adjoining owners, and resolving the dispute, including guiding the parties to the production of a detailed drawing setting out the agreed boundaries.
- A dispute concerning Party Wall Agreements under the Party Wall etc Act, as well as nuisance and negligence.
- Mediating a property related dispute of approximately £1.2 million arising from the removal of "fixtures and fittings" at a chemical processing and engineering plant.
- Mediator for a defects and property dispute with a claim value of around £500,000.
- Mediator for a property dispute between a property investment company and the tenant (a substantial charity) involving a schedule of dilapidations.
- Mediating a payment claim in relation to property and the extent of a developer's obligations, and damages.



- Mediating party wall and nuisance claims arising for general and special damages (loss of enjoyment) in respect of a
 party wall dispute (time limited mediation).
- Mediating a claim between property owners, a contractor and a telecommunications company for repairs to damaged fibre optic and standard cables including property and telecoms legislation issues.

Partnership & Shareholder

- Mediating a partnership disagreement including the division of property.
- Legal costs claim by solicitor defendant who used another partner at his firm to conduct the defence.

Professional Negligence

- Valuation claim for professional negligence between owner and valuation surveyor in respect of purchase of a substantial residential property and subsequent renovation of defects.
- Valuation claim in relation to a commercial property and related dilapidations.
- Architect's negligence in relation to design details, and relationship with workmanship issues.
- Claims relating to the design, contract administration, project management and quantity surveying of the renovation of existing hydro-carbon oil installation and pipework.
- Multi-party claims in respect of the design, engineering, project management and costs of a leisure park ride.
- Claims in relation to soil investigation and geotechnical design.
- Negligence of a civil and structural engineer as part of a multi-party claim in relation to the collapse of a flank wall to an adjoining property during construction work.
- Multi party claim for negligent design of foundations and piling in relation to substantial settlement, structural failure and piling design of a pumping station and an oil refinery.
- Claim relating to architect's design and contract administration.
- Mediating a professional negligence claim against a Project Manager and a Mechanical and Electrical Consultant concerning design defects and contribution.
- A dispute between a valuation surveyor and an owner for professional negligence in a property valuation.

Transportation

 A dispute in respect of a new metro system including tunnelling, track, stations, electrification, and systems and communication.



- Claims and termination of EU funded rail renovation project including civil and electrical engineering.
- A dispute concerning an international telecommunications company in relation to signalling, communication and train control systems.
- Troubleshooting for BAA in respect of T5, Heathrow, London.
- Train control systems for upgrading of a tube train system (NEC based).
- Negotiating contracts for rolling stock for an over-ground rail system.
- A disruption claim (measured mile analysis) for works to a metro station.

Other ADR Experience

Adjudicator, DB Member and Arbitrator

- Advising contractors, employers, subcontractors and consultants in more than 100 adjudications.
- Sitting as an international Dispute Board member, including hearings and writing decisions.
- Sitting as sole adjudicator in two party and multi party adjudications.
- Advising on and enforcing DAB decisions.
- Representing contractors and government authorities during DAB proceedings including hearings.
- Sitting as sole arbitrator in an LCIA arbitration in respect of a property claim.
- Sitting as arbitrator in a 3 member tribunal in respect of an ICC arbitration between international contractors in relation to termination of a power plant contract.
- Chairman of the ICC's International Sub-Committee for Expertise.

Project Mediation and ENE

- Acting as an early neutral evaluator for a mechanical and electrical dispute arising from PFI Hospital.
- Acting as a project mediator for a £35 million hospital development with a GMP contract and bespoke contract
 mediation procedure. First joint session attended by 47 people representing the right parties to the project
 mediation agreement.
- Nicholas drafted CEDR's project mediation procedures, launched in October 2006.

Personal Style And Feedback



Nicholas records consistently excellent feedback with an average score of over nine out of ten for his preparation, communication skills, style, quality of input etc.

Nicholas listens carefully, but is able to maintain momentum towards settlement. Feedback independently reviewed by CEDR suggests that not only is he chosen for his expertise in technical construction matters, he is an "efficient and calm" mediator who is able to "grasp the facts quickly" and guide parties through the often complex and difficult negotiations with a sense of ease. He is "very personable", "open and honest", "easy to deal with", "clearly conscientious", "committed to the task at hand" and "obviously reads the documents thoroughly and has a good measure of the dispute and the issues".

Pragmatic, committed and "very concise", Nicholas has received consistently excellent feedback, having helped parties "bridge impossible gulfs". Not afraid to test positions, he fully appreciates the commercial factors and drivers which can play a very important role in, what are often, multi-party, high value, high profile disputes. Recent feedback includes:

• "Nicholas was a fantastic mediator and we were incredibly pleased with his calm attitude throughout the day."

- Party representative, Oct 2011

• "I was particularly impressed with and comforted by the fact that Nicholas had a great degree of specialist knowledge about construction"

- Director, Nov 2011

"The whole mediation was handled very professionally with due regard for everyone's positions and feeling"

- Part rep, Oct 2011

• "This was the first time that I had met Mr Gould and will be using him again, he grasped the case very well and listened to all parties!!"

- Solicitor, 2011

• "The discussions were based on the actual facts in combination with a degree of pragmatism"

- Party rep, 2011

"There is literally no way we would have settled this without the proactive input from Nick"

- Solicitor, Oct 2011

• "The mediation went very smoothly. I was impressed with how the parties were encouraged to get to a settlement.

He ... managed to get the parties to reach a Settlement Agreement in such a smooth way ... I would use him again if necessary."

- Solicitor 2010

"Nicholas managed a large number of parties very well."





- Counsel for one party, 2011

• "He has a good style and kept things moving. Would use him again"

- In-house Counsel, major house builder, Jan 2011

• "A very easy person to talk to, quick to pick up the facts, clearly competent."

- Party rep, 2010

• "The mediation went very well. NG was very concise. No complaints. Would definitely use him again."

- Solicitor, 2009

• "The mediator (Nicholas) gave everyone the chance to vent off a little steam but ultimately got the parties to agree on what was a reasonable middle ground from our perspective."

- Party rep, 2010

"Would definitely use him again"

- Chartered Insurer, Dec 2010

"The mediator's communications skills were excellent"

- Director of a major contractor, Feb, 2009

"I was impressed with how he got a settlement. I think he has a very successful style! I would use him again,"

- Developer, Oct 2009

Professional Skill and Background

Listed as a Mediator in the 2011 *Legal 500* and the 2011 *International Who's Who of Commercial Mediators*. Described by *Chambers and Partners* as "very well known in his field" with ADR very much contributing to his assent. *The IBA's Who's Who Legal Construction 2007* said he was "revered for his excellent mind". *The IBA 2009 Edition of the International Who's Who of Business Lawyers Today* listed Nicholas as one of the 10 most highly regarded individuals internationally for construction law. He is one of only two London law firm partners to achieve that status.

Appointed and selected by

CEDR

Clerksroom

ICC

• City of London

• In Place of Strife

LCIA

He is selected by law firms such as



- Barlow Lyde & Gilbert
- Beachcroft LLP
- Beale & Co
- Bird & Bird
- BLM
- Charles Russell
- CMS Cameron McKenna
- Denton Wilde Sapte
- DLA Piper

- Eversheds
- Fishburns
- Hammonds
- Manches
- RPC
- TLT
- Trowers & Hamlin
- Wragge & Co
- and others

As well as barristers chambers

- 39 Essex Street
- 4 Pump Court
- Atkin Chambers
- Falcon Chambers

- Keating Chambers
- King's Chambers
- Maitland Chambers
- and others

Insurance providers include

- Allianz
- Catlin
- Crawfords
- Farraday Reinsurance

- Hiscox
- Lloyds Underwriters
- Norwich Union
- Zurich

Nicholas conducts a mix of dispute resolution and non-contentious work. Predominately advising institutions and companies who own, finance, invest, build and facilitate development opportunities and construction projects.

Nicholas is the chairman of the standing committee of the ICC's International Centre for Expertise, past chairman of the Society of Construction Law and chairman of the Adjudication Society. He is a Visiting Senior Lecturer at King's College London and also a visiting lecturer at the Postgraduate Centre at the University of Vienna, teaching part of the LLM/MLS in International Construction Law.



His dispute resolution experience spans:

- Litigation (especially the Technology & Construction Court)
- Arbitration (domestic and international) ICC, LCIA, SIAC, DIAC, ICSID, LMAA, CIMAR
- Adjudication
- Dispute Adjudication Boards
- Mediation
- Early Neutral Evaluation and other ADR techniques
- Expert Determination

He acts in a wide range of construction sectors including:

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- communications
- desalination plants
- hotels
- industrial
- infrastructure
- leisure
- office
- oil and gas
- petrochemical

- power stations
- process plant
- rail
- residential
- retail
- telecommunications
- transport
- waste
- wind farms

In 2010 Fenwick Elliott LLP received an award from CEDR for

"... its commitment to the adoption of mediation in commercial disputes and for its long-standing support, through membership of CEDR, to the continuing innovation and development of ADR."



Academic Qualifications

- CEDR Advanced Certificate in Construction Mediation course development in collaboration with CEDR, including mediator assessment (2009)
- Dispute Resolution Board Foundation's DRB/DAB practices and procedures training and the advanced chairing workshop (October 2004, San Francisco)
- CEDR Mediation Training, 1994
- UK Mediation, 10 week Mediation training course, 1998
- LLM. Masters Degree in Laws, University College London (1996/97). Distinction for the London School of Economics
 Module on ADR.
- LPC. Diploma in Legal Practice at the College of Law, Store Street, London (1995/96). Awarded a Commendation
- **Dip Law.** Post-graduate Diploma in Law from the University of Westminster (1993-95) Part-time student representative.
- **BSc (Hons).** First class Honours Degree in Quantity Surveying (1990-92). Royal Institution of Chartered Surveyors **Prize** for best student and a prize-winner of the KPMG **Faculty Award** for major project cost planning.

Professional Qualifications and Memberships

- Admitted as a Solicitor of the Supreme Court (1999).
- Fellow, Royal Institution of Chartered Surveyors (2000 FRICS, ARICS since 1994).
- Fellow, Chartered Institute of Arbitrators (FCIArb 2007, MCIArb since 2003).
- Honorary Member, Croatian Mediation Association (2012).
- Member, International Chamber of Commerce (ICC).
- Member, London Court of International Arbitration (LCIA).
- Member, International Bar Association (IBA).
- Member, Technology and Construction Solicitors' Association (TecSA).
- Member, Society of Construction Law (SCL).
- Member, Dispute Resolution Board Foundation (DRBF 2003).
- Member, Adjudication Society (since formation 1999).
- Member, Chartered Institute of Building (1996 MCIOB, Associate since 1990).
- Freeman, Worshipful Company of Arbitrators.



- Member, NEC User's Group.
- Member, FIDIC NET.

Official Positions

- Chairman, Standing Sub-Committee of the International Chamber of Commerce's (ICC) International.
- Centre for Expertise (Le Centre international d'expertise de la CCI), (2007).
- Chairman, ClArb and Adjudication Society's Adjudication Committee (2010-2011).
- Past President, Dispute Resolution Board Foundation (DRBF) Region 2 (May 2010 until May 2011).
- Past Chairman, Society of Construction Law (Vice-Chairman 2005, Secretary 2004 Co-opted, from 2001) and Chair of Junior Committee and Advocacy Training (2003).
- Past Chairman, Adjudication Society (Vice Chair 2006-08) and case notes editor since inception (1999).
- Co-Chair, International Bar Association's International Projects and Dispute Conference, Brussels (2008).
- RICS Contracts Panel (2007-2010).
- RICS Dispute Resolution Faculty Board, Co-opted (2004- 2010).

Publications

Nicholas led the drafting of CEDR's **Model Project Mediation Agreement and Model Project Mediation Protocol** (2008). He writes or edits the Case Summary every week for the internet site of **Building Magazine** (since 2003) and the Case Notes for the Adjudication Society's **Newsletter**, (since the Society's inception in 1999).

Nicholas has written widely on the subject of ADR, dispute resolution and in particular mediation. He conducted research in the early 1990's with UMIST (Manchester University) before then conducting research for the Government into the use of ADR and in particular mediation in the construction industry. Results were published as a report and also widely as articles and as a book "Dispute Resolution in the Construction Industry", (1999) Thomas Telford, London.

Nicholas has recently led funded research conducted for the King's College London and the High Court considering the use of mediation in construction and technology disputes.



"Nicholas and I jointly developed this initiative, which led to the King's College London [mediation] research project. ... the information which the King's College London research has gathered and analysed will be of assistance both to policy makers generally and to judges and practitioners in their management of individual cases."

Rt Hon Rupert Jackson,

Lord Justice of Appeal,

Royal Courts of Justice, January 2010

"This is the most fascinating publication to have come across my desk for many a year."

Rt Hon Philip Otton LJ

Lord Justice of Appeal

September 1999

Nicholas received a CEDR Award for Excellence in 2010 and a Silver Medal in the CIOB's Literary Awards in 1999.

Publications include (those below relate only to ADR and dispute resolution):

Books, Chapters, Reports, Contracts

- Gould, N. King, C. and Britton P. (2010) Mediating Construction Disputes: An evaluation of Existing Practice, King's
 College London. Preface by Rt Hon the Lord Woolf, foreword by Rt Hon Rupert Jackson.
- Gould, N. and Ors (2009) "The Use of Mediation in Construction Disputes: Summary Report of the Final Results" King's College London and HMCS, 7 May 2009.
- Gould, N. and Russell, V. (2007) Chapter 11 "Claims and Dispute Resolution" in Pickavance, K. Practical Construction
 Guides: Construction Law and Management, Informa. Preface written by Russell, V. and Gould, N.
- Gould, N. and Hudson Tyreman, A. (2007) "Mediation in Construction; and Interim Report" Kings College, London.
- Gould, N. and Russell, V. (2005) "Module 10: Dispute Resolution" part of Self Study Construction Law Course, Informa.
- Gould, N, Pickavance, K and Dr Critchlow, J. (2003/04) the PFE Change Management Supplement and Guidance
 Notes for use with the JCT, ICE and NEC contracts.



- Gould, N. Capper, P. Dixon, G. & Cohen, M. (1999) Dispute Resolution in the Construction Industry, Thomas Telford, London. Foreword by the Rt Hon Lord Justice Otton FCIA. On 2 March 2001 Nicholas received a Silver Medal in the Chartered Institute of Building's Literary Awards for this book.
- Gould, N. Capper, P. Dixon, G. & Cohen, M. (1998) An Evaluation of the Dispute Resolution Techniques in the
 British Construction Industry: A Survey and Series of Case Studies of British Practice, DETR Partners in Technology
 Report.

Video, Radio and Internet

- CPD Cast, 'Mediating Construction Disputes' (April 2011).
- Informa, Chairman of the first Informa Construction Law Web Congress (20 March 2009).
- College of Law training video 'CDM, Collaboration and the Construction Industry Tax Scheme' (October 2007).
- Einstien Network for a 20 minute training video 'Construction Mediation Update' (November/December 2003).
- Speaking live on BBC Southern Counties Radio regarding residential defects and NHBC (5 June 2003).
- Played the part of a co-mediator in the 15 minutes training and promotional video MEDIATION first produced by Manchester mediation services (1999).

Articles, Conference Papers etc (a selection, ADR related)

- Gould, N. (2012) "Mediating Construction Disputes" Zagreb, Croatia, 5 March.
- Gould, N. (2011) "Competence in cash and conflict Conflict Avoidance & Dispute Resolution" RICS Construction
 Journal, Nov-Dec. pp10.
- Gould, N. (2011) ICE Mediation Symposium, 25 January.
- Gould, N, King, C and Britton P (2010) "Mediating Construction Disputes: An Evaluation of Existing Practice Part 4",
 Civil Engineer Surveyor, November, pp 39-43.
- Gould, N and Sinclair, S (2010) "Building Bridges", Solutions: Civil Justice Magazine, Issue 20, The Law Society,
 October, p 15.
- Gould, N, King, C and Britton P (2010) "Mediating Construction Disputes: An Evaluation of Existing Practice Part 3",
 Civil Engineer Surveyor, September, pp 45-51.
- Gould, N, King, C and Britton P (2010) "Mediating Construction Disputes: An Evaluation of Existing Practice Part 2",
 Civil Engineer Surveyor, July/August, pp 45-48.



- Gould, N, King, C and Britton P (2010) "Mediating Construction Disputes: An Evaluation of Existing Practice Part 1", Civil Engineer Surveyor, June, pp23-26.
- Gould, N. (2009) "Mediation and Construction Disputes: Recent Research" **Building Magazine**, May.
- Gould N. (2009) "The Mediation of Construction Disputes: Recent Research", Civil Engineering Surveyor,
 Construction Law Review 2009.
- Gould N. (2009) "Maintaining the Relationship and Building Trust", Contract Management, Performance Monitoring and Dispute Resolution for PPP / PFI Projects, **SMi, Copthorne Tower Hotel**, London (11 and 12 May).
- Gould N. (2008) "Dispute Avoidance and Resolution", Legal Issues in the Construction Industry Conference, RICS (21
 October).
- Gould, N. (2006) "Establishing Dispute Boards: Selecting, Nominating and Appointing Board Members" SCL paper 135, a paper given at the **Society of Construction Law's International Conference in Singapore** 16-17 October.
- Gould, N. (2006) "Institution of Civil Engineers Mediation Workshop," Leading an Open Mediation Workshop, ICE,
 London, 1 November.
- Gould, N. (2006) "Establishing Dispute Boards", **Dispute Review Board Foundation's International Conference**Budapest, 6-7 May.
- Gould, N. (2006) "Evolving Justice" RICS, Construction Journal, June 06, p 14-15.
- Gould, N (2005) ""The status of an adjudicator's decision; does it create a cause of action in its own right?" Vol. 21, Construction Law Journal, No 6, Sweet & Maxwell, pp 435-455.
- Gould, N. (2004) "Mediation Practice and Procedure" paper given at the National University of Singapore,
 September.
- Gould, N. (2003) "Arbitration and Litigation", **Construction Law Summer School**, Jesus College, Cambridge and IBC, 2-4 September 2003.
- Gould, N. (2001) "Dispute resolution; avoidance and multi-stage procedures" **Chartered Surveyor Monthly**, November/December, page 32.
- Gould, N. (2000) "Construction Dispute Resolution an evolving landscape", **Property Law Journal**, Number 55, 4 September.
- Gould, N. (1999) "Dispute Resolution in the UK Construction Industry Processes, perceptions and Predictions",
 International Construction Law Review, Issue 4, LLP.
- Gould, N. (1998) ADR in the UK Construction Industry, ARCOM 14th Annual Conference Proceedings, Reading University, September, p. 428-437.
- Gould, N. (1998) "Dispute Resolution in Estonia" in Fenn, P et al (Eds) **Dispute Resolution and conflict in construction: An International Perspective**, E & FN Spons



- Gould, N. & Cohen, M. (1998) "ADR: Appropriate dispute resolution in the UK construction industry?" 17 **Civil Justice Quarterly** April, p. 103-127.
- Fenn, P. & Gould, N. (1994) **Dispute Resolution in the UK Construction Industry** DART Conference Lexington, Kentucky, USA, 16-19 October.

