

**Corina Boelsterli**

CEDR Accreditation: 2018

CEDR Panel Admission: 2020

Languages: English, German

Overview

Corina has a legal background and worked as a legal assistant and attorney before she decided to fully focus on alternative dispute resolution. Since 2013 Corina is working as a mediator, coach, and trainer. She has acted in different roles in a range of workplace, ICT, property, inheritance, and family disputes. Corina is self-employed and runs her own mediation and coaching office in Germany and is a member of the CEDR training faculty. Corina is a Swiss citizen and lives together with her family in the southern part of Germany.

Positions held:

- Associate in the general legal department of Dr Batliner & Dr Gasser in Vaduz
- Attorney and Legal Assistant in the corporate and M&A department of Cadwalader, Wickersham & Taft, LLP in New York
- Junior Associate at Altenburger Ltd. in Zürich

Dispute Experience

- Employment & Workplace
- Inheritance
- Property/Landlord and Tenant
- Family and divorce
- ICT – Information, Communication & Technology

Employment

- Fractured relationships between sales employees.
- Collective grievance of a team against its new director.
- Establishing new rules of engagement following an allegation of bullying.
- Strategies for a senior manager and a director to manage their communication, leadership, and work responsibilities and overcome individual differences.
- Relationship breakdown between a director and one of the members of the leadership team over issues of trust and alleged hidden agendas.
- Dispute over unjustified termination of a team leader.
- Inter-team conflicts, bullying, harassment, and grievances.



Inheritance

- Dispute regarding the execution of an inheritance agreement.
- Disputes about funeral, testimony, and inheritance.

Property/Landlord and Tenant

- Disputes with neighbors in conflict about costs of shared property, maintenance, waste disposal, and car parking spaces.
- Outstanding invoices for repair work due to neighbors' construction site.
- Claim regarding a return transaction in the land registry.

Family and divorce

- Inter family dispute between couple and mother-in-law about education of children, responsibilities, and communication.
- Dispute about pension fund contributions in a divorce proceeding.
- Dispute about educational questions, choice of schools, and child benefits.

ICT – Information, Communication & Technology

- Installation of IT equipment / new software
- Delivery of online IT support

Personal Style and Feedback

The combination of Corina's international experience, her legal background, and mediator and coaching experience is determining the way of her work – analytical, efficient, and solution oriented. She understands her role as a mediator as a "process facilitator". Corina supports her clients in finding and strengthening their positions and interests and at the same time in understanding the different views and perspectives of their counterparties.

Corina works with the conflict parties individually before and during the mediation. With good active listening skills and diligent exploration, she manages to evaluate the core issues of a case and achieve a good understanding of the bargaining positions. Together with the parties, she is able to create a problem-solving atmosphere and find a reasonable deal that fits all the parties involved.

- *"Built good rapport." "Felt taken care off and understood" and "very empathetic".*
- *"Calm and very constructive approach."*
- *"Managed the process actively and helped finding a settlement within hours – after a lengthy nerve-wracking negotiation."*

Certification and Skills

2018	Centre for Effective Dispute Resolution (CEDR), London <i>Accredited CEDR Mediator</i>
2018	Deutsche Gesellschaft für Mediation in der Wirtschaft (DGMW), Stuttgart <i>Certified Trainer for Mediation and to train trainers for Mediation</i>
2012 – 2014	Institut für Angewandte Psychologie (IAP), Zurich <i>Master in Coaching und Supervision in Organizations (MAS)</i>
2011	Deutsche Gesellschaft für Mediation in der Wirtschaft (DGMW), Stuttgart <i>Certified Mediator</i>
2002	New York Bar Administration, New York <i>Bar Exam</i>
2002	New York University, New York <i>Master of Laws (LL.M.)</i>
1994 - 1999	University of Zurich <i>Licentiatu<i>s</i> iuris (lic. iur.)</i>

Memberships

- Member of the Faculty for the Centre for Effective Dispute Resolution (CEDR) - www.cedr.com
- Swiss Chamber of Commercial Mediation (SCCM) - www.skwm.ch
- Deutsche Gesellschaft für Mediation in der Wirtschaft, e.V. (DGMW) - www.dgmw.de
- FSM/SDM Swiss Mediation Association - www.mediation-ch.org
- Berufsverband für Coaching (bso) - Supervision und Organisationsentwicklung - www.bso.ch

Directorships

- Member of the Board of the Swiss Chamber of Commercial Mediation (SCCM) - www.skwm.ch
- Member of the Board of the Freunde des Kunsthaus Bregenz - www.kunsthaus-bregenz.at

Publications and Conferences

- „Lösungsorientierter Ansatz in der Mediation“ in bso journal 4/2019 ([bso journal 4/2019](#))
- Speaker about Conflict Management at the 27th World Forum of Mediation Centres organised by UIA in Milan, January 2020 [Program UIA and Presentation](#)
- „Fachausbildung Mediation SAV, Stärken einer auf juristische Berufe ausgerichteten Mediationsausbildung“ in Perspektive Mediation 3/2022 (co-author)

Other Work Experience and Professional Qualifications

Corinas' work also includes the incorporation of conflict management schemes in organizations, where she offers coaching and organizational development services. Her coaching practice concentrates on the coaching of individuals, teams, or whole organizations in the fields of leadership, conflict, and communication matters. Corina is also working as a moderator for workshops and board meetings of mid-sized companies.

