

Authority to Act Form

1. I hereby give my authority for the person named below to represent me in my application to CISAS.
2. I understand and accept that the adjudication will be conducted in accordance with the CISAS Scheme Rules.
3. I understand that it is my responsibility to read the available guidance, which is available either from the CISAS website or by contacting the CEDR office, and/or ensure that my representative has done so in order to understand the adjudication process.
4. I understand that CISAS cannot adjudicate claims that have been or are the subject of court proceedings or an alternative independent procedure for the determination of disputes (unless such court proceedings or alternative procedure have been abandoned, stayed or suspended).
5. I understand that the Data Protection Act 2018 allows telecommunications companies to provide information and/or documents about me to CISAS in order to adjudicate my claim and I hereby give my consent to this.
6. I understand that, if so directed by the adjudicator, the telecommunications company will provide any redress directly to me and not to my representative.

Section A: Representative details

These must be the details of the person bringing the claim to CISAS, on behalf of the named account holder.

Full name:

Organisation:

Street Address:

Town:

County:

Postcode:

Telephone:

E-mail address:

Section B: Customer Signature

This section must be completed & signed by the person who is the named account holder.

Signature:

Print name:

Date:

Case Ref: