

CEDR Observership FAQs

2021 Edition

How do I register?

Send an email to observers@cedr.com expressing your interest, we will then add you to the Observership Portal.

What if I live outside the UK & EU?

If you don't live in the UK and you are planning to visit, we will try to accommodate you when a suitable opportunity arises, however you will need to inform us and give us plenty of notice.

If you are outside of the UK & EU and you cannot travel to these regions, unfortunately we cannot offer you an observation this is due to restrictions imposed by GDPR and the Data Protection Act 2018.

Due to these restrictions, we are only able to offer observations:

- For mediations taking place online to observers located in the United Kingdom and European Union; and
- For mediations taking place in person to those who can attend an in-person mediation in the United Kingdom.

What happens once I have registered?

You will receive an email confirming your Portal access details (username and password). Once you have reached the top 10 of the list, (*note: you will notice this through the frequency of the notifications you receive*) you will then receive a notification of the next available Observership – **you must login to the portal as soon as you receive this notification to secure your place**. The demand for places is very high and as a result places get booked very quickly so speed is of the essence.

Remote & In Person Observerships

Face-to-Face mediations

We are now starting to resume face-to-face observations and so when you confirm your place you need to consider your travel options to and from the location.



Bear in mind the travel arrangements to the mediation and the Covid protocols which may still be in place and need to be adhered to.

Remote mediations

There will be opportunities for remote mediation observations however we are moving towards more F2F & hybrid mediations. There is currently no distinction in the notifications whether when one becomes available, however the observership could change to virtual depending on Covid restrictions / special circumstances at the time.

What can I expect in terms of the waiting time?

Due to the high demand and Covid restrictions still affecting some mediations, it is common for delays in their availability, however these are starting to change but the knock-on effect of this is that the waiting time is typically 6 months.

How am I notified?

As soon as the Mediation is uploaded, the system sends out an email to the priority list (first 10) then if in the first day the mediation has not been booked by any of those 10, the rest on the list gets automatically notified.

What happens if someone books?

This is a first-come-first-served system, which means that when someone books, the portal will then show a message saying: "There are currently no mediations available to you".

We are striving to add as many available mediations as possible so please keep an eye on your inbox for the notification. We do advise you to act very promptly due to the high demand, therefore as soon as you receive this notification go to the Portal (see the button above) and book on the observership.