**P2B Mediation Case Summary Template**

**Set out below is a template to create a case summary. A case summary should detail the factual, commercial and legal issue raised in the dispute. It should also clearly set out what each party would like to achieve from the mediation. It is limited to 10 pages. The document set out below if for guidance only and it is not mandatory to follow this form for the case summary.**

2020 Edition

**P2B Mediation Scheme Case Summary**

**2020 Edition**

## The Parties to this mediation

|  |  |
| --- | --- |
| Party A / Business User  |  |

and

|  |  |
| --- | --- |
| Party B / Platform responsible for the provision of the service  |  |

## Issues in Dispute

[*Please list the legal and commercial issues where the parties are in disagreement. A short bullet pointed list is sufficient.*]

## Factual Summary

[*Please provide a summary of the relevant facts, organised chronologically.***]**

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## Requested Outcome or Remedy

[*Please set out your objectives for the mediation and what you hope to achieve*.]