



CEDR Accreditation:	2017
CEDR Panel:	2019
Languages:	English
Location:	United Kingdom

Peter Higgins

Mediator and Qualified Therapist

"Peter is highly professional and brings flair to a mediation, he is highly persuasive and very good at unlocking deadlock! He bridges unbridgeable chasms, un-trenches the entrenched, and achieves settlements even in the most unpromising of circumstances. Remarkable."

"Peter had an excellent understanding of the key issues. His personal and commercial approach significantly contributed to both parties ultimately reaching an agreed settlement."

"Peter, using his ability to focus minds on the commercial realities of litigation, effectively mediated an excellent settlement in an acrimonious property dispute. I would highly recommend Peter."

Overview

Peter has successfully mediated a wide range of private, civil, commercial and litigation in person disputes from points of principle to sums involving millions. He is CEDR accredited, a member of the CEDR UK Panel and a CMC registered commercial and workplace mediator. Since 2017 Peter has mediated a broad range of commercial disputes reflecting his broad experience as a CEO, MD and Commercial Director in corporate SMB business.

Peter has an energy and style that is focussed on ensuring parties are listened to and ultimately working towards reaching an agreement. He understands the landscape, pitfalls and consequences of parties proceeding to expensive, time consuming and impersonal litigation.

Professional Background

Peter has a successful commercial business background spanning over 30 years working at Commercial Director, General Manager and MD level at both start up and corporate level, managing revenues up to \$250m. He has an excellent record in building board level, executive level, and operational level relationships and has managed small to large teams. He understands the strategic and day to day operational challenges that businesses and their owners experience.

Expertise

- **Commercial Contracts**
- **Professional Sports Athletes & Promoters**
- **Media and Entertainment**
- **Employment & Workplace**
- **Litigants in Person**
- **Debt and Winding up Petition**
- **Gambling**
- **Franchise and White Label agreements**
- **Partnership, Shareholder and Joint Venture**
- **High Profile Individuals**
- **Commercial Landlord**
- **Private Landlord**
- **Private Client**
- **Probate**

Dispute Experience

Debt / Winding up Petition:

- Dispute between utilities company and retail body regarding unpaid billing and forthcoming winding up petition £400k.
- Dispute between retail outlet and shop fitting suppliers parties for services unpaid to date over multiple new outlets £250k
- Dispute between consultant and share options promise following deterioration in relationship £200k
- Dispute between UK Golf Complex and course services supplier for unpaid invoices due to supply dispute £125k

- Dispute between Software Supplier and large UK Retail Manufacturer regarding unpaid invoices £250k

Commercial Contracts:

- Dispute between Shareholders over funds owed through business and direction of future of business £1m
- Dispute between UK manufacturer and historic logistics software supplier regarding termination of contract and unpaid bills £100k
- Dispute between Board Advisory Contract and CEO regarding services delivered and outstanding £200k
- Dispute between a professional football club and a key event day supplier regarding service issues £400k
- Dispute between Private Client and Car Hire Company regarding termination of contract. £50k
- Highly charged dispute between a respected private client and a leading UK funeral provider relating to the deceased's lost ashes £ Value unlimited
- Acrimonious dispute between an accounting firm and a well know media know media client over unpaid fees due to disagreement regarding performance of work undertaken and executed
- 5 figure dispute regarding quality of work and outstanding fees due between respected Landscape Garden Company working for HNW and artificial lawn supplier.

Franchise and White Label Agreements:

- Dispute between White Label partner and level of service provided by the product provider.
- Dispute between White Label partner and future commercial terms (revenue share) based on White Label partners growing significance to the product provider.
- Dispute between retail outlet and break of franchise clauses by individual launching under franchise then attempting to launch additional retail outlets privately.

Gambling Sector:

- Peter is arguably the 'go to mediator' for Gambling sector related disputes.
- Dispute between leading International Betting Brand and private client high over jurisdictional border laws £4m.
- Dispute between international brand and private client regarding affordability and net losses over a 5-year period £500k

- Dispute between international brand and private client over a retail winning bet dispute 6 figures £100k
- Dispute between international brand and private client regarding affordability and net losses over a 2-year period £200k
- Dispute between international brand and private client regarding net losses over a 2 session period £125k

High Profile Individuals:

- Very comfortable dealing with media and high-profile individuals who require the absolute in discretion.

Professional Sport Athlete and Promoters:

- Dispute between professional athlete and Promoter regarding exclusivity contract breach and associated damages 6 figures
- Dispute between professional football player, agent and club regarding breach of release clause and associated damages 6 figures
- Dispute between shared ownership of horse and associated contractual returns of revenues from horse winnings 5 figures
- Dispute between professional darts player and contractual sponsorship rights regarding positioning of tournament and personal sponsorship logos to a televised audience 5 figures
- Dispute concerning shareholder disagreements at board level of a professional Football Club regarding future direction on and off pitch

Media & Entertainment:

- Dispute between high profile media brand and a high-profile presenter regarding leaving for competitor 6 figures
- Dispute between media brand and exclusivity of sports streaming rights for radio commentaries 6 figures

Property, Boundary and Rights of Way:

- Acrimonious 3 year Neighbourhood dispute regarding rights of way, access and easements over 3 years with large legal fees developed over that period

Commercial Landlord:

- Multiple disputes between tenants and owed rent to landlord
- Multiple disputes between tenants and breach of termination clauses covering dilapidation or attempts to terminate early

Private Landlord:

- Multiple disputes between tenants and owed rent to landlord or issues regarding keep of property
- Partnership, Shareholder and Joint Venture:
 - Dispute between shareholders over debt and owed profit share over a 10-year period £2m
 - Dispute between major shareholders and board regarding direction of business during a challenging period
 - Dispute between board and shareholders regarding major acquisition targets and impact on business
 - Dispute between shareholders regarding sale of a hotel versus treating as an ongoing viable business £1m

Employment & Workplace:

- Multiple disputes between employees and direct reporting manager(s)
- Multiple engagements by HR Directors of various companies for similar disputes
- Dispute between senior university heads and ongoing issues with styles of communication
- Dispute between CEO & ex-employee / now board advisory role regarding remainder of contract.

Probate:

- Co-Mediator with dispute regarding allocation of assets £1.2m
- 6 figure acrimonious dispute over asset distribution

Personal Style

Peter has a natural intuitive ability to understand the key issues, the positions of each party and why parties are positioned where they are. He possesses an excellent commercial sense of what is required to reach a settlement. He will carefully challenge parties to ensure their 'positions' are reality checked and enables honest risk assessments as opposed to over-confident positioning. He encourages both parties not to agree, but to 'consider' positions from each side and the subsequent implications of not settling.

Peter does not have a set style, tailoring his approach to the personalities and the dispute at hand. He is, as clients will confirm, incredibly focussed on using the time to get clients focussed on reaching a 'reluctant compromise' and avoiding the time, expense and stress of pursuing a contested dispute further.

Feedback

- “Peter is very efficient and is able to get to the nub of the issue. His unique approach to mediation and ability to break deadlocks has helped to reach a compromise even in the most unlikely of situations. I would highly recommend his services”.
- “ Short, shrift and to the point; Peter ensures that the parties reach settlement while focussing on common goals. this is what ADR is designed to achieve”.
- “We had an excellent experience working with Peter- personable, engaging with the right amount of persuasiveness, he was able to find a solution within a timeframe that was extremely short for the issues at hand. Would highly recommend”.
- “Peter provided valuable help in achieving a settlement on a longstanding and sensitive case. He came across as being very personable and communicated well with the client, utilising his knowledge an experience of the betting industry to help tackle some key issues and bridge the gap between the parties”. • “Peter had an excellent understanding of the key issues. His persona and commercial approach significantly contributed to both parties ultimately reaching an agreed settlement.”
- “Peters extensive industry knowledge and his experience, and his practical approach to mediation, guided the parties to a successful outcome.”
- “Would certainly recommend and use again.”
- “Handled the mediation well, liked his approach and style and would recommend him.”
- “Peter was absolutely fantastic in his role as a mediator. He managed the process expertly between both parties and worked hard to get this dispute settled. He deserves a massive amount of credit. We will certainly be using his services again when required.”
- “I'd also like to thank you for facilitating a successful conclusion; perhaps your initials should stand for 'personable and helpful' or maybe 'pragmatic and hortative'! Your relaxed demeanour and grasp of the issues in the case was also an important factor in enabling us to reach a settlement. “
- “I was very impressed with Peter's commitment to achieving a settlement. He kept the parties focused and maintained momentum whenever they were drifting apart. I will certainly be recommending his services in the future.”

- “Peter has an ability to understand the dynamics and interests of the various parties and looks not only at the moving parts between those involved but also at a structured way forward to find potential settlement areas not considered previously.”

